

### <u>Introduction</u>

This webinar will outline the process to submit bills online via Direct Data Entry (DDE) in the WCMBP Provider Portal. We will review the steps on how to submit 3 types of bills.

- Professional
- Institutional
- Dental

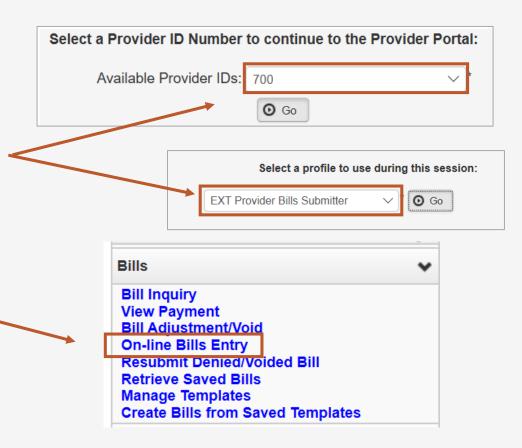


# Submitting Bills in the WCMBP System

#### How it works:

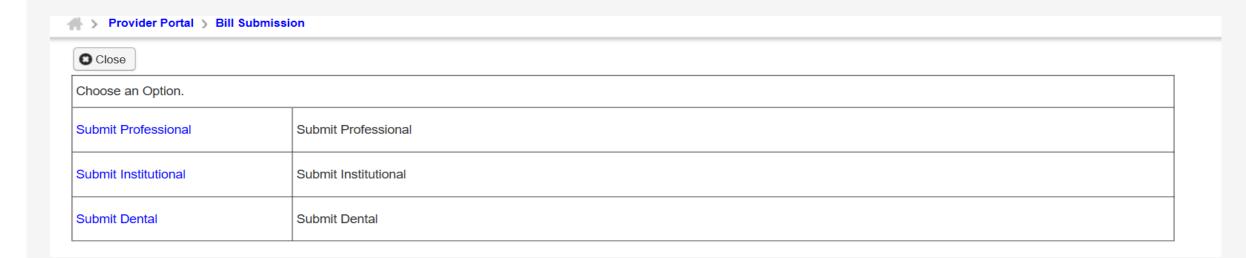
Log in to the WCMBP System. The system will display the default "Select a provider ID Number" page. Select the appropriate profile "Ext Provider Bills Submitter" from the drop-down menu.

2 Select the "On-line Bills Entry" link under Bills.



### Bill Submission

After the provider selects the "On-line Bills Entry" hyperlink, the provider will choose the type of bill they wish to complete and submit for payment consideration.





Submitting a <u>Professional Bill</u> in the WCMBP System



## Submitting a Professional Bill in the WCMBP System

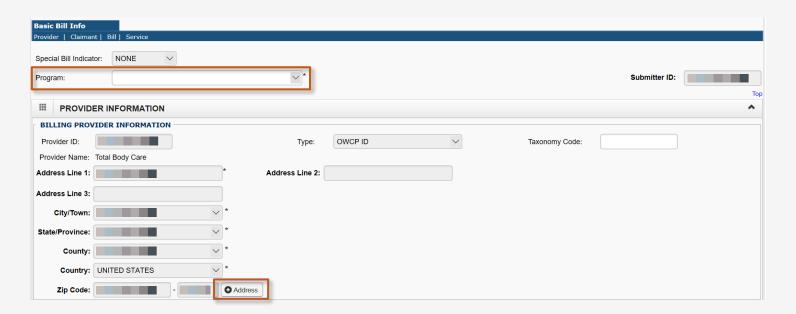
1 The provider will select the "Submit Professional" hyperlink to begin entering a Professional claim via DDE.



#### Provider Information

The provider must select the program of the claimant they are submitting the bill for if it isn't auto-populated.

**Note:** Provider information such as: (Provider ID, Provider Name and Address) will be displayed based on the provider that is logged in.





### Provider Information – Continued

Step one of completing the Professional bill is the section titled "Is the Billing Location also the Service Facility Location?"

This section will automatically default to "YES." If the address for the billing location is different from the practice address, the provider should select "NO."

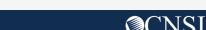
**Note:** If you answer "No," the grid expands. Enter the Servicing Facility Provider ID in the Servicing Facility Provider ID field and select NPI from the Type dropdown.

Step two of completing the Professional bill is the section titled "Is the Billing Provider also the Rendering Provider?"

This section will automatically default to "NO." If the Billing Provider and the Rendering Provider are the same, the provider should select "YES."

Note: If you select "No," the grid expands. Enter and select the rendering provider's details in the Provider ID, Type, and Taxonomy Code fields.

- Is the Billing Location also the Service Facility Location? Yes No ○Yes ●No
- Is the Billing Provider also the Rendering Provider?



### Provider Information – Continued

Step three of completing the Professional bill is the section titled "Is the Billing Provider also the Supervising Provider?"

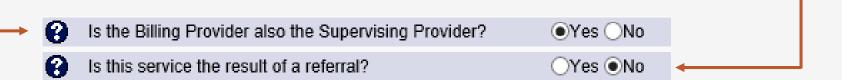
This section will automatically default to "Yes." If the Billing Provider is different from the Supervising Provider, the provider should select "No."

**Note:** If you select "No," the grid expands. Enter and select the supervising provider details in the Provider ID and Type fields.

Step four of completing the Professional bill is the section titled "Is the Service the result of a referral?"

This section will automatically default to "No." If the service is a result of a referral, the provider should select "Yes."

**Note:** If you select "Yes," the grid expands. Enter and select the referring provider details in the Provider ID and Type fields.





#### Claimant Information

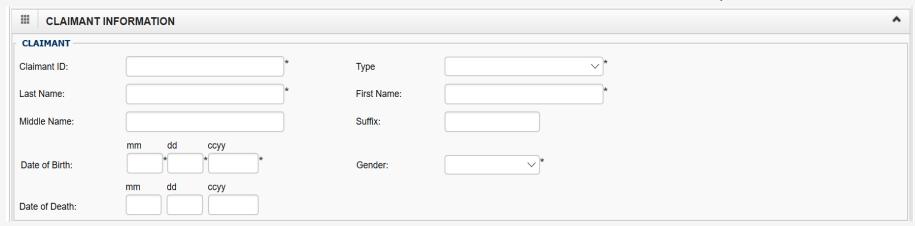
In this section, the provider will enter the necessary information about the claimant. Some fields are mandatory, and others are optional. The mandatory fields have an asterisk "\*".

- 1. Enter the Claimant ID.
- 2. Select the Type: (Case Number).

Note: DCMWC & DEEOIC can enter SSN or Case Number. DFEC can only enter Case Number

**Note:** Once the Type (Case Number) is selected, the claimant's Name and Date of Birth (DOB) will be displayed.

- 3. Enter the Claimant's Date of Birth.
- 4. Select the Gender of the Claimant (F-Female/M-Male/U-Unknown).



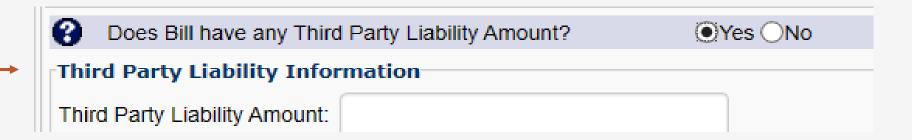


### Third Party Liability Amount

In this step, complete the Professional bill section titled "Does Bill have any Third-Party Liability Amount?"

This section will automatically default to "NO." Only if there is a Third-Party Amount to be listed, will the provider select "YES."

Note: If "YES" is selected, the provider must enter the amount.

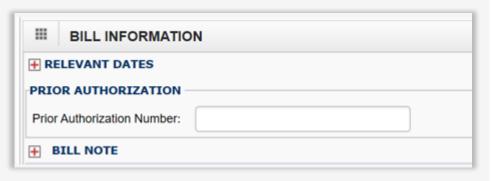


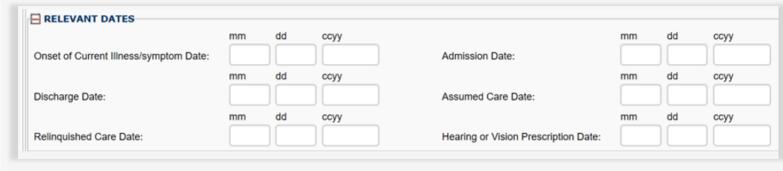
### Bill Information

In this section, the provider will enter the necessary bill information pertaining to the service provided to the claimant.

Enter Relevant Dates, a Prior Authorization Number and/or a Bill Note.

**Note:** These are not required fields. Click on the + to enter Relevant Dates or a Bill Note, and – to minimize it if it's no longer needed.

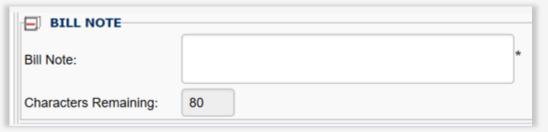




This dialogue box will open allowing you to enter Relevant Dates related to the services.

This dialogue box will allow you to enter a Bill Note related to the services.

Note: Up to 80 characters can be entered.



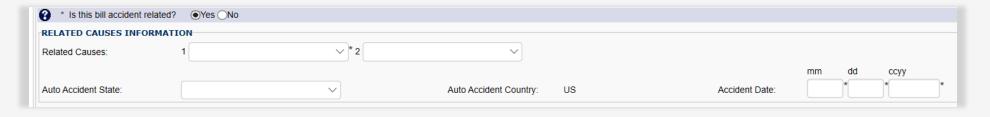


### Bill Information – Accident Related

1 Is the bill accident related?

**Note:** If "Yes" is selected, enter the Related Causes Information.







Is the bill accident related?

**Note:** If "No" is selected, enter the Patient Account Number and select the Place of Service from the drop-down menu.



## Bill Information - Diagnosis

Select the diagnosis code category from the Diagnosis Code Category drop-down and enter the diagnosis codes in the Diagnosis Codes fields.

If applicable, enter the required codes in the Anesthesia Related Procedure, Condition Information, and Delay Reason expandable sub-headings. Click on the + to add an Anesthesia Related Procedure, Condition Information and/or a Delay Reason, and – to minimize it if it's no longer needed.

#### Note:

- Must list all ICD-9 or ICD-10 codes based on the Date of Service (DOS)
- ICD Codes must be listed in sequential order, 1-12 (cannot skip a number).
- ICD-9 Diagnosis Codes (pplies if DOS is on or prior to September 30, 2015)
- ICD-10 Diagnosis Codes (applies if DOS is on or after October 1, 2015)

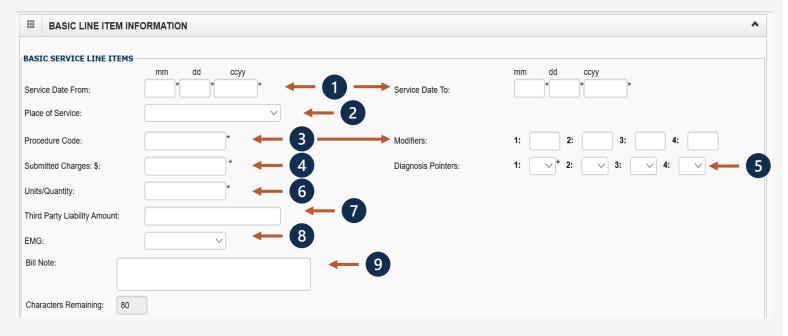




### Basic Line Item Information

#### **Enter the Basic Service Line Information:**

- 1. Date of Service Range (when were services rendered?)
- 2. Place of Service (POS) (2-Digit POS Code representing where services are rendered)
- 3. Procedures, Services, or Supplies (enter the 5-character HCPCS, CPT and/or 2-digit Modifier)
- Charges (list the sub charge for the line item)
- 5. Diagnosis Pointer (enter the diagnostic reference number (1-12 from bill information section) to relate the DOS and procedure performed to the appropriate DX.



\*6-9 is covered on the next slide.

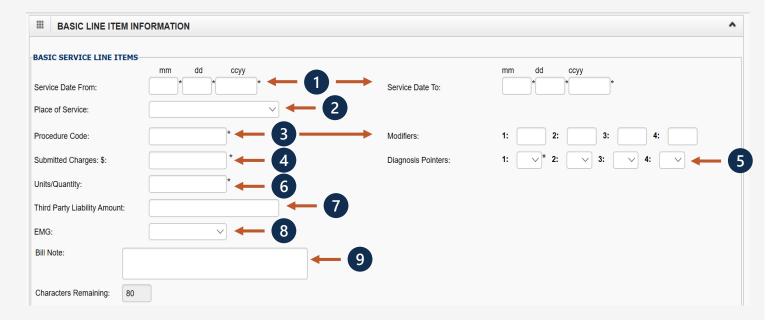


#### Basic Line Item Information

### **Enter the Basic Service Line Information – Continued:**

- 6. Units (enter the number of units provided during the DOS range listed)
- 7. Third Party Liability Amount (amount that was paid by a Third-Party Liability (TPL))

  Note: DOL is primary, leave blank. If listed, monies will be deducted from the allowed reimbursement amount.
- EMG (Is this an emergency service? Y/N) Optional
- 9. Bill Note (a Bill Note can be entered up to 80 characters) **Optional**





### Bill Information – Continued

Is the Header Service Facility Location also Providers can enter a Prior Authorization Number and/or the Rendering/Ordering/Referring Provider NPI numbers if they are the Service Line Facility Location? different from the header provider information. **Note:** If "No" is selected, a dialogue box will open to add the Service Line Facility's **Note:** These are not required fields. NPI and Address. Prior Authorization Number Rendering Provider ID (If different Type: Taxonomy Code from header) Type: Referring Provider ID (If different Type: Is the Header Service Facility Location also the Service Line Facility Location? **∓** LINE DRUG INFORMATION ◆ Add Service Line Item
✓ Update Service Line Item Click "Add Service Line Item" to add the line item to Click on the + to add Line Drug the bill and repeat to add additional lines. Information, and – to minimize it if it is Note: Click "Update Service Line item" to update a no longer needed. line item that has been entered. LINE DRUG INFORMATION National Drug Code: Quantity: Unit: ссуу

Prescription Date:



Qualifier:

Prescription/Link No:

### Previously Entered Line Item Information

Once a line item has been added, the line item information will be displayed. Click the "Line No" hyperlink to update or the "Delete" hyperlink to remove the line Item.

Previously Entered Line Item Information  Click a Line No. below to view/update that Line Item Information.  Total Submitted Charges: \$ 100.00															
Line	Line Service Dates		Proc. Code	Modifiers			Diagnosis Pntrs			Submitted	Units	PA			
No	From	То	Proc. Code	1	2	3	4	1	2	3	4	Charges	Units	Number	
1	02/01/2020	02/01/2020	25109									\$ 100.00	1		Delete

Once you have entered all line items, scroll back to the top of the page and click "Submit Bill" to submit your bill.

**Note:** You have an option to save the bill and return later or Reset the bill if you want to start over.



**Note:** Saved Bills will be available under "Retrieve Saved Bills" menu for a later submission.



### Submitted Professional Bill Details

Once the "Submit Bill" tab is clicked, the Transaction Control Number (TCN) will be displayed and give an option to add an attachment.

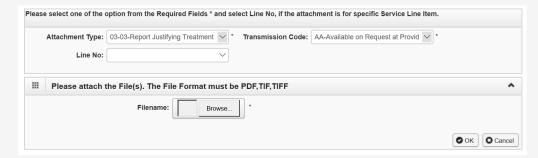




## Adding an Attachment

Select the type of attachment you are submitting in relation to the services you are rendering.

Note: "Line No" is optional.



Once the attachment is added, it will be listed in the Attachment List section. Click "Submit" to submit your bill.

**Note:** Attachments will be available at the header level.



**Important:** Click "Print Cover Page" to mail or fax the attachments for transmission codes of AA, BM, EM and FX.

2 Select the Transmission Code from the drop-down menu.

**Note:** Attachments can only be attached if EL or FT is selected.







Submitting an <u>Institutional Bill</u> in the WCMBP System



### Submitting an Institutional Bill in the WCMBP System

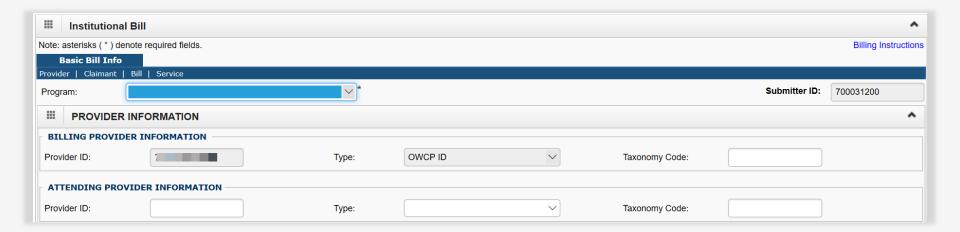
1 Select the "Submit Institutional" hyperlink to begin entering an Institutional claim via Direct Data Entry (DDE).



### **Provider Information**

Select the Program of the claimant for which you are submitting the bill.

Note: Provider information (Provider ID and Type) will be displayed based on the provider user logged in.



2 Enter the Attending Provider NPI number.

Note: Attending Provider is the doctor overseeing the patient's general care.

### Claimant Information



- 1. Enter the Claimant ID.
- 2. Select the Type (Case Number).

Note: DCMWC & DEEOIC can enter SSN or Case Number.

**Note:** Once the Type (Case Number) is selected, the claimant's Name and Date of Birth (DOB) will be displayed.

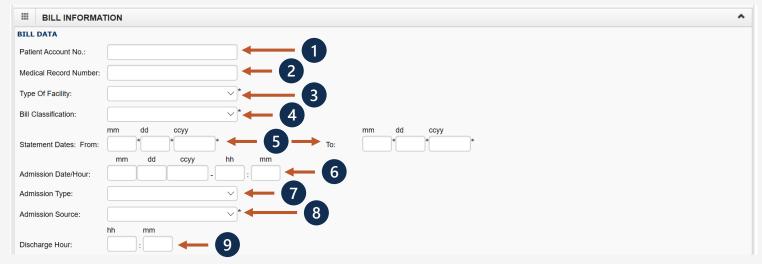
3. Select the Gender of the Claimant (F-Female/M-Male/U-Unknown).

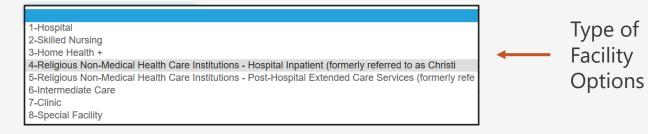
■ CLAIMANT INFORMATION							
CLAIMANT							
Claimant ID:	*	Туре	*				
Last Name:	*	First Name:	*				
Middle Name:		Suffix:					
Date of Birth:	mm dd ccyy	Gender:	*				
Date of Death:	mm dd ccyy						

### Bill Information

#### **Enter the following Bill information:**

- 1. Patient Account Number within your organization.
- 2. Medical Record Number within your organization.
- 3. Select the Type of Facility.
- 4. Select the Bill Classification.
- 5. Statement Date Range (Cover Period).
- 6. Enter Admission date, hour and minutes.
- 7. Enter Admission Type (required for Inpatient Stay Only).
- 8. Select the Admission Source from the drop-down menu.
- 9. Enter the Discharge Hour and Minutes.





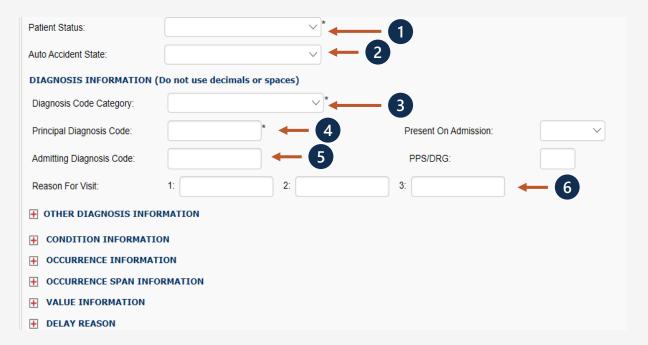


### Bill Information – Continued

#### **Enter the following Bill information:**

- 1. Select the Patient Status from the drop-down menu.
- 2. If the bill is related to an Auto Accident, enter the State where it occurred.
- 3. Select the Diagnosis Code Category.
- Enter the Principal Diagnosis Code and also select if Principal Diagnosis Code was present at the time of admission.
- 5. Enter Admitting Diagnosis Code.
- 6. Enter the Reasons for Visit (Diagnosis Code describing the patient's stated reason for seeking care on Outpatient bills).

**Note:** Click on the + to add Other Diagnosis, Condition, Occurrence, Occurrence Span, Value Information and a Delay Reason, and – to minimize it if it is no longer needed.





### Bill Information - Continued

When you maximize a section, the respective section will allow you to enter the information that is required on the bill.

Note: Click the "Add Another" hyperlink to add additional information.

OTHER DIAGNOSIS INFORMATION			
1 Other Diagnosis Code:	Present On Admission: Add Another		
CONDITION INFORMATION			
1 Condition Code:			
OCCURRENCE INFORMATION			
1 Occurence Code:	Occurence Date: * * Add Another		Does Bill have any Third
OCCURRENCE SPAN INFORMATION		2	
1 Occurrence Span Code *	mm dd ccyy From Date: * Through Date: * Add Another		Party Liability (TPL) Amount?
<b>VALUE INFORMATION</b>			Note: If "Yes" is selected,
1 Value Code:	Value Amount:  \$ Add Another		enter the TPL amount.
■ DELAY REASON			1
Delay Reason Code:	<b>*</b>		
Ooes Bill have any Third Party Liability Amount	nt? ●Yes ○No	<b>—</b>	
Third Party Liability Information			
Third Party Liability Amount:			

### Bill Information - Continued

Enter the Prior Authorization Number that you want to apply to this bill. (Optional) Note: Click on the + to add Procedure, Other Procedure, Operating Physician, Other Operating Physician, Rendering Physician, Referring Physician Information and a Bill Note, and – to minimize it if it is no longer needed. ——— PRIOR AUTHORIZATION Prior Authorization Number: PROCEDURE INFORMATION OPERATING PHYSICIAN INFORMATION OTHER OPERATING PHYSICIAN INFORMATION RENDERING PHYSICIAN INFORMATION

REFERRING PHYSICIAN INFORMATION

BILL NOTE

PROCEDURE INFORMATION									
Principal Procedure Code:	•	Procedure Date:	mm dd ccyy						
Other Procedure Informa	ation								
1 Other Procedure Code:	*	Procedure Date:	mm dd ccyy	Add Another					
OPERATING PHYSICIAN INFORMATION									
Provider ID:	*	Туре:	*						
OTHER OPERATING PHYSICIAN INFORMATION									
Provider ID:	*	Туре:	*						
RENDERING PHYSICIAN I	NFORMATION								
Provider ID:	*	Туре:	*						
REFERRING PHYSICIAN IN	NFORMATION								
Provider ID	*	Туре:	*						
BILL NOTE									
Bill Note:	*								
Characters Remaining:	80								



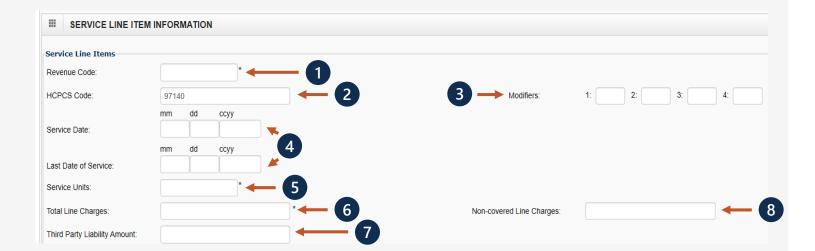
#### Service Line Item Information

### **Enter the following Service Line information:**

- Revenue Code
- 2. HCPCS Code

**Note:** All Revenue Codes do not require a HCPCS/Procedure Code.

- 3. Modifiers Optional
- 4. List the Service Date and Last Date of Service for the Line Item
- 5. Service Units
- 6. Total Line Charges
- 7. Third Party Liability Amount Optional
- 8. Non-covered Line Charges Optional

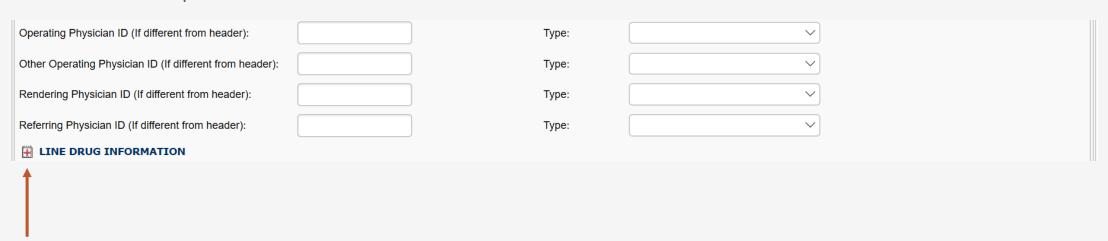




### Service Line Item Information - Continued

You can enter the Operating Physician/Other Operating Physician/Rendering and/or Referring Providers NPI number if it is different from the header provider information.

**Note:** These are optional fields.



Click on the + to add Line Drug Information, and – to minimize it if it is no longer needed.

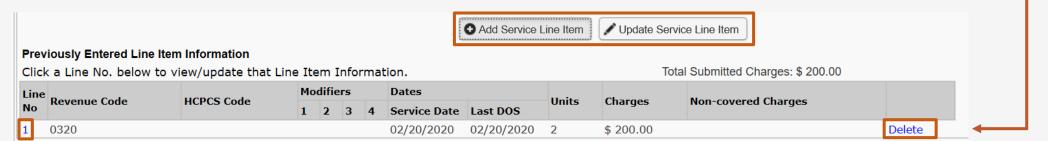


### Service Line Item Information - Continued

Click "Add Service Line Item" to add a line item to the bill and repeat to add additional lines.

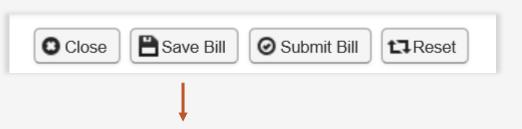
**Note:** Click "Update Service Line Item" to update a line item that is already added.

Once a line item has been added, the line item information added will be displayed. Click the "Line No" hyperlink to update or the "Delete" hyperlink to remove the Line Item.



Once you have entered all line items, scroll back to the top of the page and click "Submit Bill" to submit your bill.

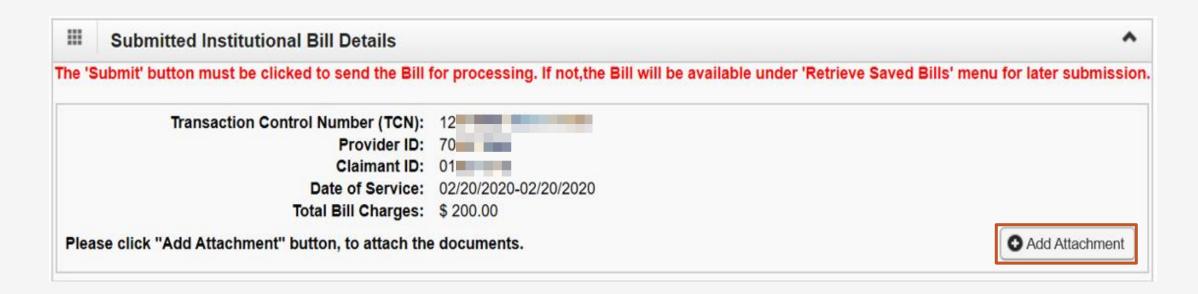
**Note:** You have an option to Save Bill and return later or Reset the bill if you want to start over.



**Note:** Saved Bills will be available under the "Retrieve Saved Bills" menu for a later submission.

### Submitted Professional Bill Details

Once the "Submit Bill" button is clicked, the Transaction Control Number (TCN) will display to give you an option to add an attachment.

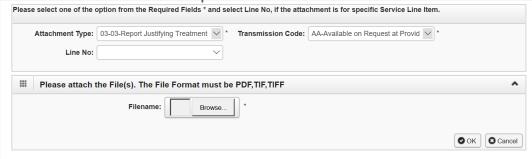




# Adding an Attachment

1 Select the type of attachment you are submitting in relation to the services you are rendering.

Note: "Line No" is optional.



Once the attachment is added, it will be listed in the Attachment List section. Click "Submit" to submit your bill.

**Note:** Attachments will be available at the header level.

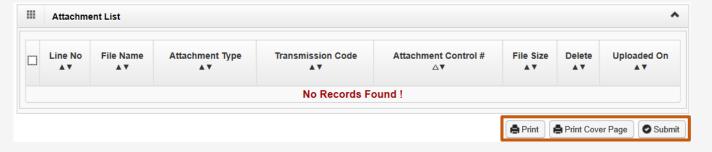


**Important:** Click "Print Cover Page" to mail or fax the attachments for transmission codes of AA, BM, EM and FX.

Select the Transmission Code from the drop-down list.

**Note:** Attachments can only be attached if EL or FT is selected.







Submitting a <u>Dental Bill</u> in the WCMBP System



# Submitting a Dental Bill in the WCMBP System

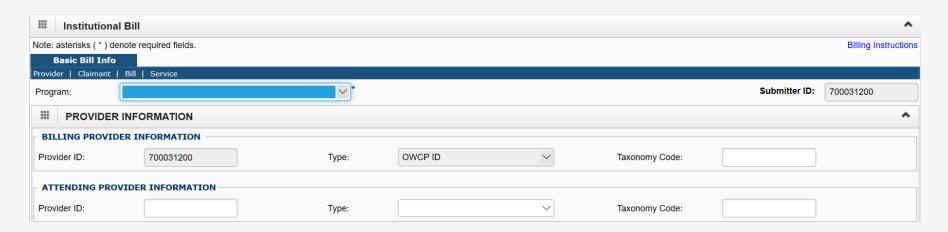
1 Select the "Submit Dental" hyperlink to begin entering a Dental claim via Direct Data Entry (DDE).



### **Provider Information**

1 Select the program of the claimant for which you are submitting the bill.

Note: Provider information (Provider ID and Type) will be displayed based on the Provider ID you logged in as.



2 Enter the Attending Provider NPI number.

**Note:** Attending Provider is the doctor overseeing the patient's general care.

## **Provider Information**

Select the program of the claimant for which you are submitting the bill.

Is the Billing Provider also the Rendering Provider?

**Note:** Provider information (Provider ID and Type) will be displayed based on the Provider ID you logged in with.

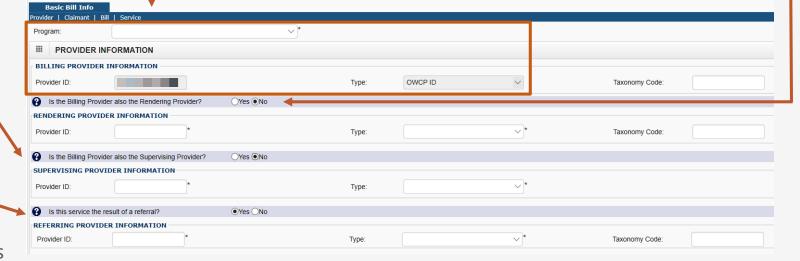
**Note:** If "No" is selected, enter the NPI of the Rendering Provider.

Is the Billing Provider also the Supervising Provider?

**Note:** If you select "No," the grid expands. Enter and select the supervising provider details in the Provider ID and Type fields.

Is this service a result of a referral?

**Note:** If "Yes," the grid expands. Enter and select the referring provider details in the Provider ID and Type fields.





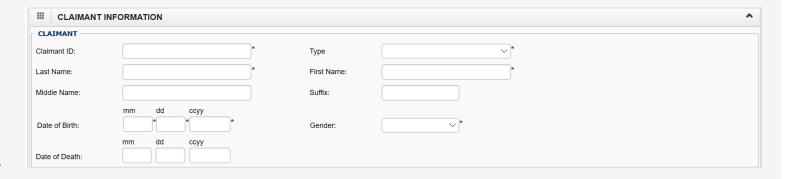
#### Claimant Information

- 1. Enter the Claimant ID.
  - 2. Select the Type (Case Number).

**Note:** DCMWC & DEEOIC can enter SSN or Case Number.

**Note:** Once the Type (Case Number) is selected, the claimant's Name and Date of Birth (DOB) will be displayed.

3. Select the Gender of the Claimant (F-Female/M-Male/U-Unknown).



Does the Bill have any Third Party Liability (TPL) Amount?

**Note:** If "Yes" is selected, enter the TPL amount.





## Bill Information

- 1 Enter the following bill information:
  - 1. Patient Account number within your organization.
  - 2. Select the Place of Service from the drop-down menu.
  - 3. Enter the Date of Service range.



You can enter a Prior Authorization Number, a Delay Reason and/or a Bill Note.

**Note:** These are optional fields. Click on the + to enter Relevant Dates or a Bill Note, and – to minimize it if it no longer needed.

## Bill Information - Continued

Is the bill accident related? Is the bill related to orthodontic services? **Note:** If "Yes" is selected, enter the Related Causes **Note:** If "Yes" is selected, enter the Information. Orthodontic Treatment Information. \* Is this bill accident related? 

Yes 
No RELATED CAUSES INFORMATION Related Causes: 1. Auto Accident State: Accident Country: US \* Is this bill related to orthodontic services? Yes No Orthodontics Treatment Months: Does this bill require a Orthodontics Treatment Months Remaining diagnosis code? Appliance Placement Date TOOTH STATUS **Note:** If "Yes" is selected, 1 Tooth Number Tooth Status Code Add Anothe select the diagnosis code \* Does this bill require a diagnosis code? 

Yes 

No category and enter the Diagnosis Code Category: diagnosis codes. Diagnosis Codes:



### Basic Line Item Information

## **Enter the following Basic Line Item Information:**

- Date of Service
- 2. Appliance Placement Date
- 3. Treatment Completion Date
- 4. Select Place Of Service from the dropdown menu if different from header
- 5. Select the Oral Cavity Designation from the drop-down menus
- 6. Fees (Sub charge for line item)

**Note:** Click on the + to add Tooth Information, and – to minimize it if it is no longer needed.





## Basic Line Item Information - Continued

## 1 Enter the following Basic Line Item Information:

- 1. Procedure Code and Quantity
- 2. Third Party Liability Amount Optional
- 3. Select a Diagnosis Pointer (enter the diagnostic reference number (1-4 from bill information section) to relate the DOS and procedure performed to the appropriate DX.
- 4. Prior Authorization Number
- Rendering and/or Supervising Provider NPI if different from header

**Note:** Click the + to add Additional Service Line Information and – to minimize it if it is no longer needed.



2 Click "Add Service Line Item" to add the line item to the bill and repeat to add additional lines.

**Note:** Click "Update Service Line item" to update a line item that has been added.



## Previously Entered Line Item Information

Once a line item has been added, the line item information added will be displayed. Select the "Line No" hyperlink to update or the "Delete" hyperlink to remove the Line Item.



Once you have entered all line items, scroll back to the top of the page and select the "Submit Bill" to submit your bill.

**Note:** You have an option to "Save Bill" and return later or "Reset" the bill if you want to start over.



**Note:** Saved Bills will be available under the "Retrieve Saved Bills" menu for a later submission.

### Submitted Dental Bill Details

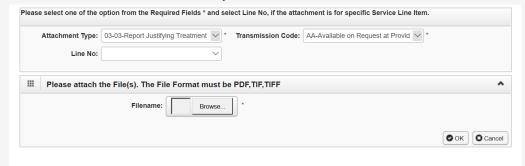
Once the "Submit Bill" button is clicked, the Transaction Control Number (TCN) will be display to give you an option to add an attachment.



# Adding an Attachment

Select the type of attachment you are submitting in relation to the services you are rendering.

Note: "Line No" is optional.



Once the attachment is added, it will be listed in the Attachment List section. Select the "Submit" button to submit your bill.

Note: Attachments will be available at the header level.



**Important:** Select the "Print Cover Page" button to mail or fax the attachments for transmission codes of AA, BM, EM or FX.

2 Select the Transmission Code from the drop-down menu.

**Note:** Attachments can only be attached if EL or FT is selected.





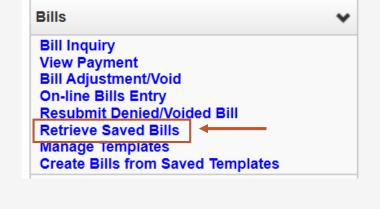


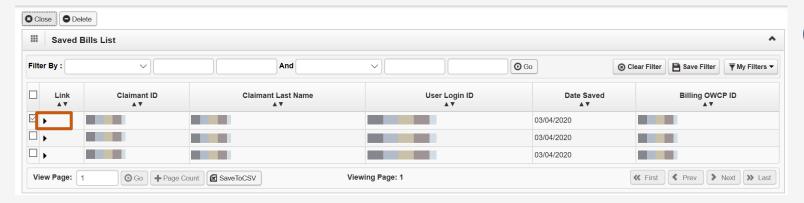
Retrieve Saved Bills



### Retrieve Saved bills

- 1 Select the "Retrieve Saved Bills" link under Bills.
- A list of all saved Bills will be displayed. Click the ▶ icon in the Link column.





The system will display the corresponding bill (Professional, Institutional or Dental Bill) that was previously saved. Continue making changes and submit the bill.



## Billing – Additional Information

- Check claimant eligibility prior to submitting bills.
- Check to see if an authorization is required prior to submitting bills.
- Confirm authorizations are approved prior to submitting bills.
- It takes up to 28 days to process a bill submitted via mail.

- EFT payments are paid on Thursdays.
- Explanation Of Benefits (EOB) are mailed on the Monday prior to the EFT Payment to the mailing address on file.
- It takes 8 business days to process an Adjustment.
- System features allows users to create and update bill templates.

- Create bills from saved templates.
- Review the Fee Schedule to see what services are covered by DOL.



# Thank you!

CNSI is excited about being the new medical bill processing agent for OWCP programs and to continue working with each of you!

Email: CNSIOWCPOutreach@cns-inc.com

#### Call Center:

Division of Federal Employees' Compensation (DFEC) 1-844-493-1966

Division of Energy Employees
Occupational Illness Compensation
(DEEOIC) 1-866-272-2682

Division of Coal Mine Workers' Compensation (DCMWC) 1-800-638-7072

